



RBD Instruments, Inc.
2437 NE Twin Knolls Dr.
Suite 2`
Bend, Oregon, USA

+1 541-330-0723

<https://rbdinstruments.com/products/water-vapor-desorption.html>

Trying Out a Water Vapor Desorption Product: Demos

Can we try one of your Water Vapor Desorption products before we buy it?

Yes. RBD calls these "demos."

Are demos available for all Water Vapor Desorption products?

Demos are available for the UVB-100 and VB1/VB2 products, not the miniZ.

How much do demos cost?

RBD charges a monthly fee at the rate in effect at the time. This is 10% of the purchase price.

Are demo fees refundable?

No, demo fees are not refundable if you return the product to RBD (see "Can I return it..." below for information about returning the product.) However, demo fees are applied to your purchase price if you decide to purchase the product.

Are 100% of the demo fees applied to the product's purchase?

Yes, RBD applies all the demo fees you've paid for to the purchase price of the product. You'll just need to get a quote for the purchase price.

What happens if I've been paying demo fees for quite a few months and decide to keep the product?

If you have paid for the demo for enough months, you may have already purchased the product. You will be notified when this happens. You may also ask about the status of your payments by emailing sales@rbdinstruments.com.

If you haven't been paying demo fees for enough months, ask for a quote for the balance due on the product purchase. When payment has been received for the balance due, it's yours!

Can I return it if it just doesn't work for me?

You can return it, but you will need to complete and email your completed RBD Non-Contamination form before you send the product back. (You should have received this form with your demo; please contact RBD if you did not and a new one will be emailed to you.) Your form will be reviewed to ensure that your return can be accepted. You will be informed about the status of your requested return.