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Letter of Volatility for RBD Instruments 9103 Picoammeter

To Whom it May Concern:

This letter serves to address the function of non-volatile memory utilized by the 9103 Picoammeter.

Non-volatile memory consists primarily of calibration data that is necessary to ensure accurate current measurements and is a function of the unit's characteristics (9103 units are calibrated at the factory and shipped with calibration data and certificate of calibration). This memory cannot be erased but can be overwritten by performing a new calibration procedure (which can be performed by the user), but this is not necessary nor recommended even if the unit is transferred to another entity.

The only user data stored in non-volatile memory is an optional User ID, which is a 10-character ASCII text string that can be utilized to identify a particular 9103 when multiple units are connected to the same PC. This text string can easily be over-written by the user. No other user data is stored by the unit.

Randy Dellwo

President, RBD Instruments, Inc.

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